![intratone]

Informationen und Anleitung für Bewohner

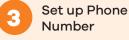# Ihre neue Gegensprecanlage

intratone.nl

DOWNLOAD AND INSTALL

1 Download on your smartphone or tablet

Install the Free App from your App Store (Iphone), or Play Store (Android). Search for "My intratone App"

2 Install

"Open" the App and the following screen will appear. Click on "Continue"

3 Set up Phone Number

Enter your mobile phone number. You will receive a verification SMS to your mobile phone.

4 Enter Verification Code

Enter the code you received by SMS. This is to verify whether the correct phone number is linked. Click on "verify"

5 Configure

You can customise the App to your own requirements now (or later)

6 Ready to use

The app has been installed correctly and you can start using it. Click on "Finish"
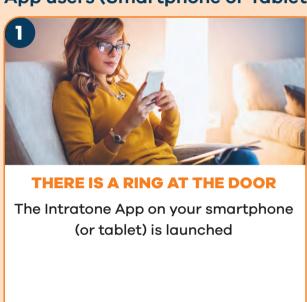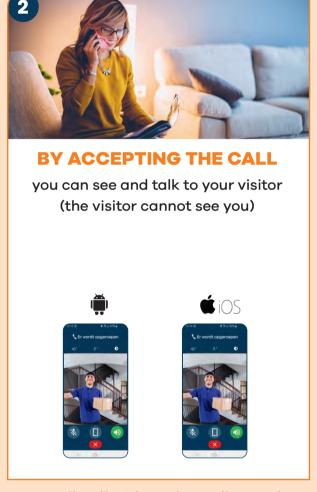

DAILY USE

App users (Smartphone or Tablet)

1

THERE IS A RING AT THE DOOR

The Intratone App on your smartphone (or tablet) is launched

2

BY ACCEPTING THE CALL

you can see and talk to your visitor (the visitor cannot see you)

3

VIA YOUR SMARTPHONE

open the door by pressing the (green) door button.

To deny access, just hang up (red button).

If you are unable to answer the video call, the system will call with Audio Calling only.

Landline or mobile phone (without the Intratone app)

THERE IS A RING AT THE DOOR

Pick up the phone, speak to your visitor and press ✳ to open the door, or hang up to deny access

Please note: ✳ is set by the administrator and can also be # for instance.

TIP!

SCROLL OR CALL BUTTONS
Whether you have an intercom with a scroll panel or one with bell buttons, you as a resident use the system the same way. As soon as someone is at the door and rings your bell, you will receive a call on your device via the Intratone App.

DON'T PANIC!
Your intercom system will call you from a French number (starting with country code +33 700...)

MULTIPLE DEVICES
You can receive incoming video calls on multiple devices simultaneously. To do this, install the app on each device desired (mobile phone or tablet). Download the app on these devices as well and always enter the same phone number that has been used before.

Once have received the first call, it is useful to save this (intercom) number as a contact in your telephone list, for instance under "Front Door". So the next time you will know that it is your intercom. There are no additional costs involved!

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Minimum system requirements for the App: Apple version IOS 9 & Android version 5.2

Brauchen Sie Hilfe?
Wir sind bereit für Sie!

Intratone support

✉ **support@intratone.nl**

Schauen Sie auch auf die Website: www.intratone.nl/faq

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